

Decision No: CMM – 1

Forward Plan No: N/A

This record relates to Agenda Item 86 on the agenda for the Decision-Making

RECORD OF CABINET MEMBER DECISION

DECISION-MAKER: COUNCILLOR LIZ WAKEFIELD

PORTFOLIO AREA: HOUSING

SUBJECT: LETTING AGENTS ACCREDITATION SCHEME

AUTHOR: SYLVIA PECKHAM, JOHN MAGUIRE

THE DECISION

- (1) That the creation and launch of the Letting Agents Accreditation Scheme be approved.
- (2) That authority be delegated to the Strategic Director, Place to confirm the accredited status of Lettings Agents, upon achievement of the criteria for accreditation.

REASON FOR THE DECISION

- (1) The recommendations have been made so as to encourage Letting Agents to be more transparent and to improve the service provided to their customers. Accreditation will set minimum standards in service delivery which Letting Agents will be encouraged to achieve and tenants will be encouraged to expect.

DETAILS OF ANY ALTERNATIVE OPTIONS

- (1) The council considered incorporating the letting agency accreditation scheme into the existing landlord's accreditation scheme. However, this would not enable the scheme to be tailored to the needs of Letting Agents as distinct from individual landlords. .

OTHER RELEVANT MATTERS CONCERNING THE DECISION

None

CONFLICTS OF INTEREST

CONFIRMED AS A TRUE RECORD:

We certify that the decision this document records was made in accordance with the Local Authorities (Executive Arrangements) (Access to Information) (England) Regulations 2000 and is a true and accurate record of that decision

Date:

29 February 2012

Decision Maker:

Councillor Liz Wakefield
Cabinet Member for Housing

Signed:



Proper Officer:

29 February 2012

Mark Wall, Head of Democratic Services

Signed:



SCRUTINY

Note: This decision will come in to force at the expiry of 5 working days from the date of publication subject to any review under the Council's Scrutiny 'Call-In' provisions.

Call-In Period

7 March 2012

Date of Call-in *(if applicable) (this suspends implementation)*

Call-in Procedure completed *(if applicable)*

Call-in heard by *(if applicable)*

Results of Call-in *(if applicable)*